

**SAGAR PUNJABI**

Plot.no.3. Shree Radhey Apartment,

Svawalambi Nagar,

Nagpur, India

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**OBJECTIVE**

As an operation manager, I have a strong work ethic, a strong sense of leadership, a passion for food and customer service, and I can solve problems. Eight years of professional experience in Hospitality Operations. Extensive knowledge in all areas of Fine restaurant and hotel operations. Experienced in planning hospitality events. Exceptional ability to lead and train staff and organize and coordinate activities.

**WORK EXPERIENCE****Currently Working in 'Beby Di Rasoi' in Pune as a Operations Head for Cloud kitchen and Inventory Management (2023 -2024)**

- Overseeing and developing an inventory management system to Regularize vendor Indenting and prevent stock outs
- Daily Coordination with Operations Heads of other departments to ensure smooth operations
- Ensuring that orders are prepared and dispatched in a timely manner so as to ensure customer satisfaction
- Coordinating with Head Chefs to ensure Quality Control
- Devising and presenting ideas and strategies, promotional activities
- Ensure efficiency in Costing and Expenses
- Locating new channels to increase revenue
- Vendor Management - Evaluation and Onboarding

**Running own cloud kitchen in Nagpur from 2018 Dec to 2021 Nov 'Saffron kitchen'**

- Onboarding of on;ine Food Delivery Partners for growth ands promotions by ways of free & paid promotions to increase profitability.
- A robust ecosystem that has been developed with strong market trust

**Worked in “Tata Consultancy Services” (Mihan, Nagpur) under  
“Cuisines Catering Services” as aoperation manager from March 2015 to  
2018**

- Manage and communicating and interpersonal skills to help the different parts of an organization. Oversight of inventory, purchasing and supplies in central to the job.
- Worked in “Salt & Pepper Restaurant” in Nagpur as a “Asst.Restaurant Manager” from Feb. 2011 to March 2015.
- Running own catering business as “Sagar Caterers” in Nagpur from Nov. 2007 to Dec. 2010.

**EDUCATION**

- Diploma in Hotel Management ( 3yrs), Nagpur ,Maharashtra ,India.(June 2003)
- Higher Secondary Education (12<sup>th</sup>), Nagpur, Maharashtra ,India(June 1997)

**PERSONAL DETAILS**

**Fathers Name** : Prabhakar S. Punjabi  
**Date of Birth** : 27th September'1978.  
**Gender** : Male  
**Marital Status** : Married  
**Children** : One  
**Nationality** : Indian  
**Home Address** : Plot No.3, Swavalambi Nagar,  
Shri Radhey Apartment, Nagpur-440022,  
Maharashtra, India.

**The above-mentioned information is true to the best of knowledge.**